

2017 Education Sessions

Risk Control/Safety Track

Developing a Municipality Threat Assessment Program/Plan: Lessons Learned

Core Competency: PRMS: Crisis Management

Presenters:

Dan Hurley, ARM-P, CSP, City of Chesapeake, VA

Marilyn Rivers, CPCU, ARM, City of Saratoga Springs, NY

Although, municipal employees have the potential to be exposed to a variety of threats that are generally associated with workplace violence, there are potentially other threats to employees, the municipality and possibly citizens. By meeting with a variety of department representatives, the City of Chesapeake created a matrix to determine what internal and external risks exist to employees and the city. By utilizing a matrix, the city was able to list and rate, with a heat map, potential risks and determine if there were resources to address those risks. A lack of resources would necessitate creation of resources/policies that assist in minimizing those exposures.

Do You Pay or Do You Pay Big... Risk Management for Public Fleet Operations

Core Competency: PA/GBS: Organizational Management

Presenter: Oscar Goedecke, CSP, Travelers Insurance Company

In providing uninterrupted services 24 hours a day, 7 days a week, a public entity's fleet contains a variety of motor vehicles. Many of these vehicles create unique liability exposures, requiring special controls and driver training. In any single vehicle accident event, the claim may be directly impacted by how you manage your fleet operations. This session will walk through an accident scenario with the attendees to discuss liability exposures. Principles of fleet safety and risk management will be presented to assist managers and fleet administrators with making better decisions, policies, and procedures to help control these identified exposures.

Do We Need to Keep This?: Understanding Spoliation of Evidence

Core Competency: PRMS: Risk Control

Presenters:

Richard Spiers, CPCU, ARM, ARe, Genesis Management and Insurance Services

Mollie Werwas, Esq., Kopon Airdo, LLC

Almost any incident resulting in injury leaves behind evidence: surveillance video, broken equipment, photographs, the accident scene, incident reports, defective conditions and a myriad of other tangible evidence. This evidence raises numerous questions: How long do we need to preserve this scene? Do we need to keep this item, and for how long? What happens if we get rid of this video? This session is designed to provide attendees with a crash course on the

law of spoliation of evidence so that they can make effective decisions on keeping or discarding those items.

Perception is Reality OR Is Reality Truly Perceived? Media Coverage and Police Brutality Cases

Core Competency: PRMS: Risk Management Process

Presenters:

Michele Molinario, Jones, Skelton & Hochuli

Amelia Esber, Jones, Skelton & Hochuli

This session will provide an overview of cases of alleged police brutality that received national media coverage, as well as those cases that have gone on to shape modern law. It is evident that the public perception of law enforcement officers is changing, but this session will analyze whether that perception has reached the courtrooms. Jury verdicts in light of these highly publicized issues, as well as rulings by judges, will also be examined during this session. Has the public perception of police brutality truly made the fate of police officers a question for the people's court?

The Weakest [Cyber] Link: Preventing and Managing Losses Caused by Employees

Core Competency: PRMS: Risk Control

Presenters:

Michael Airdo, Esq., Kopon Airdo, LLC

Mollie Werwas, Esq., Kopon Airdo, LLC

In today's high-tech environment, entities of every size and type, in both the public and private sector, face risks of cyber breaches and leaks of information, as well as theft and fraud. While hackers develop sophisticated means to attack from the outset, the biggest threat to most entities' cyber security is internal: their own employees. This session will focus on the cyber risks posed by employees through actions that could either be unintentional (error, mistake, bring-your-own-device policies) or intentional (such as theft or embezzlement). The presenters will also discuss how an entity can foster an environment of cyber-risk awareness to prevent breaches or minimize loss when it occurs.

Managing Distracted Driving in Law Enforcement

Core Competency: CTIS: Strategic Planning/Management

Presenter: Oscar Goedecke, CSP, Travelers Insurance Company

The term distraction can be described as a specific type of inattention that occurs when drivers divert their attention away from the driving task to focus on another activity instead. Distracted driving does not just happen - it is a choice and distraction-affected crashes are preventable. Risk managers for public entities have a unique set of challenges given the diversity of their

fleets, especially with their law enforcement departments. During this session, attendees will be introduced to a problem-solving model which can be used to develop solutions to the challenges faced when managing distracted driving. This session will examine five key influences management has at its discretion that can help mold employee decision making and behaviors while driving. Attendees will have the opportunity to develop an action plan to (re)establish a standard of safety for distracted driving prevention.

A Training Tool for Safety Professionals

Core Competency: PRMS: Risk Control

Presenters:

Stewart Ellenberg, ARM-P, Midwest Employers Casualty Company

Kathy Peeling, CPCU, ARM-P, Midwest Employers Casualty Company

Are you looking for a great training tool for employees and supervisors that focuses on how to prevent accidents? In this session, attendees will view a free safety video that is hard-hitting and won't be forgotten. In the spirit of Groundhog Day, this video looks at an accident and then replays it three different times with minor differences. The attendees will learn how to use this video in any department operation in an effort to transform their safety culture.

Aging Infrastructure, Weather Events, Climate Change - A Crisis

Core Competency: PRMS: Risk Control

Presenter: Robert Beck, P.E., Munich Re

Infrastructure all over the U.S. is not only aging, but is inadequately designed with today's lifestyles in mind. Add severe weather events, including floods, wildfires and climate change, and now communities are thrust into a state of crisis. Hurricane Katrina, Superstorm Sandy, recent catastrophic floods and wildfires in many areas of the United States, have left millions of people throughout the country without power, have flooded substations and switching stations, have downed utility poles and have rendered transmission lines useless. The infrastructure needed to supply energy services is not being maintained at a fast enough pace to keep up with demand. Can these problems be solved? This sessions looks at ways insurance professionals can be proactive in quantifying and mitigating the associated risks.